

### We are Hyve

We are a next generation global events business creating unmissable events, where customers from all corners of the globe share extraordinary moments and shape industry innovation.

Our vision is to create the world's leading portfolio of content-driven, must-attend events delivering an outstanding experience and ROI for our customers.

Where business is personal, where meetings move markets and where today's leaders inspire tomorrow's.





#### FY19 and FY20 financial highlights

Revenue FY19: £220.7m FY20: £105.1m

Headline profit before tax FY19: £50.4m FY20: -£18.7m

Like-for-like revenue growth FY19: +7% FY20: -11%

**Exhibitor NPS** FY20: +7\* (vs FY20 industry average -15\*\*

**Visitor NPS** FY20: +8\* (vs FY19 industry average +7\*\*\*

- Based on stats for core TAG in-person events that ran in both FY19 and FY20
- \*\* Source: UFI & Explori, Global Exhibitor Insights, 2019/2020
- \*\*\* Source: UFI & Explori, Global Visitor Insights, 2018/19

#### FY19 pro forma revenue\* by division



\* Based on pro forma FY19 revenue by region after including Shoptalk and Groceryshop (acquired December 2019) plus disposals and cancellations

#### Our leadership team



Mark Shashoua Chief Executive Officer



John Gulliver Chief Finance and **Operations Officer** 

#### Significant acquisitions



#### Shoptalk

- 8,000+ attendees
- Becomes our #1 event by revenue
- +50 attendee NPS



#### Grocery shop

- 2,200+ attendees
- Becomes one of our Top 10 events by revenue
- +42 attendee NPS

#### Our Top 10 events



**SPRINGFAIR** 











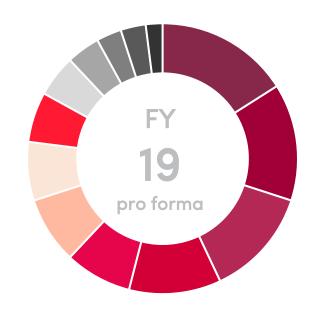








### FY19 pro forma revenue\* by sector



■ Retail	16%
■ E-Commerce	14%
■ Food & Packaging	13%
■ Build & Interiors	11%
■ Education Technology	8%
Manufacturing Industrial Technology	8%
Transport & Logistics	7%
■ Fashion	6%
Other	5%
■ Travel & Tourism	4%
■ Advanced Technologies	3%
■ Beauty & Healthcare	3%
■ Energy	2%

\* Based on pro forma FY19 revenue by region after including Shoptalk and Groceryshop (acquired December 2019) plus disposals and cancellations



### Contents

**Our Senior Executive team** 

Market overview p6

Our business model

> Evolving our customer offering: omnichannel p18 strategy

> FY20 results p23

Decisive action taken to weather COVID-19

Appendices

**p**5

p9

p29

p34



### Our Senior Executive Team

#### Mark Shashoua - Chief Executive Officer



- Appointed CEO in September 2016
- Previously CEO of i2i Events Group, (events arm of Ascential) from 2011, led the professionalisation and diversification of the business, turning it from double-digit CAGR decline to one of consistent organic CAGR growth
- Second-generation and prominent figure in the international events industry
- From 2001, he was a co-founder and Chief Executive Officer of Expomedia Group Plc and from 2009-2011, Mark was the operating partner of Advent International, a leading private equity fund
- One of the founding members of the Hyve group (then ITE) which grew organically from 3 people to over 800 and 80 shows. He led the floatation of the business in 1998 as CEO, and was a board director until 1999.

#### John Gulliver – Chief Finance and Operations Officer



- Appointed as the Company's COO in October 2017. With effect from 1 October 2020, took up the newly-formed combined role of CFO and COO.
- He oversaw the rollout of best practice as part of the TAG programme, John also has responsibility for implementing and maintaining our best practice operating model across our global network of exhibitions.
- Prior to joining, John held senior financial positions in the media sector, including Interim CFO at Emap/Top Right Group and also Divisional CFO at Ascential, and CFO of i2i Events Group from June 2012 to June 2017, where he worked alongside Mark Shashoua, CEO. Prior to that, John was Finance Director at Precise Media from 2008 to 2010.
- John's background in finance and operational transformation, as well as his experience in the events sector, underpins his passion for bringing about positive change and disruption within the industry.



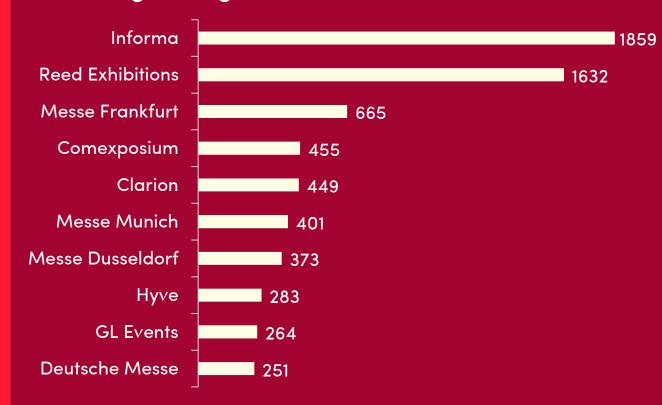


### Overview of the events industry

### Competition

- M&A consolidation in traditional event organisers
- New market entrants focussing on sectors which are being disrupted
- Online business communities and DIY meet-up platforms challenging the traditional model
- Impact of new technologies augmented reality, facial recognition, improved analytics tools provide opportunities to increase engagement, create better products and drive better ROI and ROT for customers

Top 10 international organisers by organising revenues, 2019, million USD<sup>1</sup>

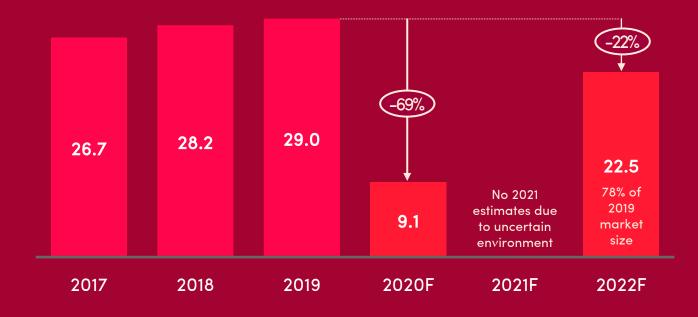


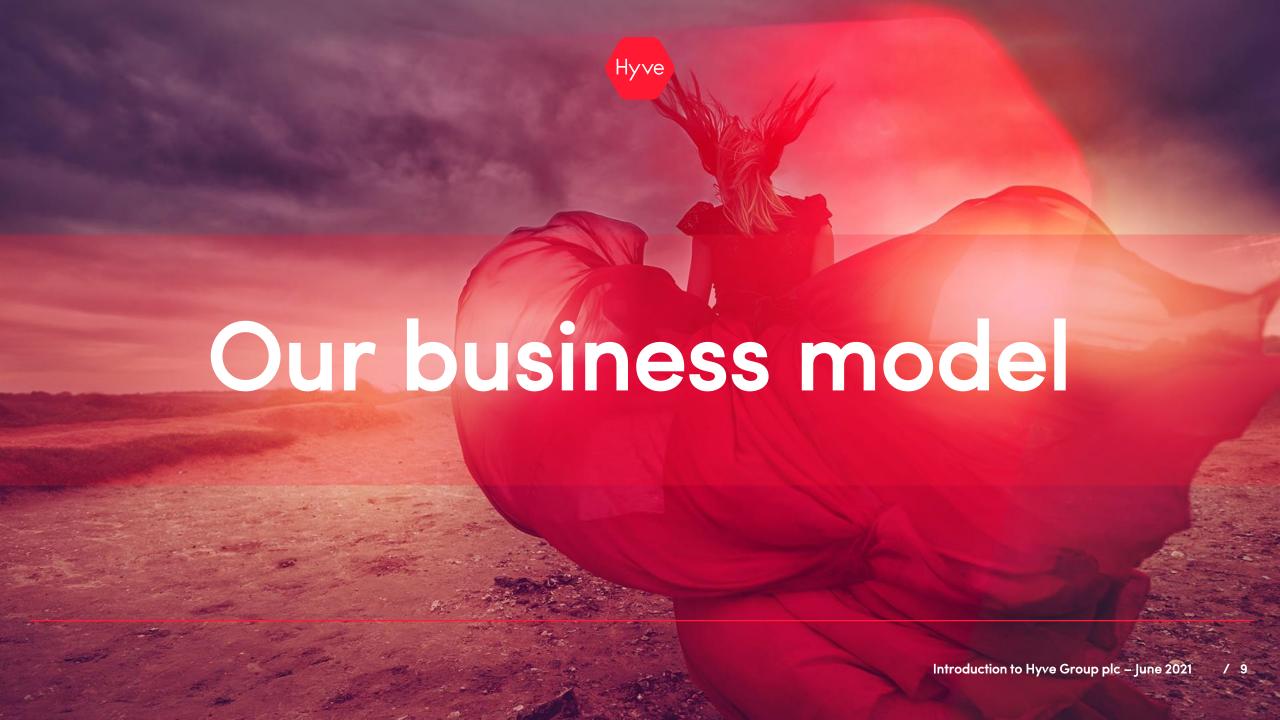


### Global exhibition market forecast

- > Steady growth is forecast (4% CAGR to 2023), driven by stable underlying economies and consistent demand for face-to-face business interactions
- AMR International predict that face-toface interactions enabled by exhibitions will remain a critical channel for buyers and sellers
- They further predict that alternative online channels will remain complementary, and may become sources of enhanced visitor and exhibitor experience.

Overall market forecast 2017–2022, \$b1





### Connecting people

#### **EXHIBITORS**

use our events to satisfy all of their marketing needs: to transact, market their brand, launch a product, educate the sector, deploy thought leadership or steer their industry.



#### **VISITORS**

come to our events to learn, experience, develop their skills, find inspiration, meet new contacts or buy products.

Hyve Group provides market-leading, face-to-face platforms where communities can come together to achieve all of this within a high-quality exhibition experience.

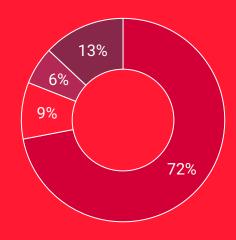


### Revenue streams managed the Hyve way

Our revenue is generated through multiple streams

72% of our revenue is generated from exhibitors, with each exhibitor paying for floor space at an event, and many taking technical services (such as stand construction and furniture).

Usually, visitors attend for free (with a few exceptions). Some events benefit from sponsorship revenue.



- Exhibitor space
- ☐ Technical services
- Sponsorship
- □ Other (incl delegates, digital & hosted meetings)

We do things the Hyve way so exhibitors, visitors and sponsors choose us



MARKET-**LEADING:** We focus on marketleading events, so that we have the highest value proposition for exhibitors and visitors



CONTENT-**DRIVEN:** We supply thoughtbest of provoking content that attracts high quality visitors our and raises the profile of our in their events



MUST-ATTEND: We offer the everything to ensure we are the one event that customers choose to put calendars



**OUTSTANDIN CUSTOMER EXPERIENCE:** We have a relentless focus on improving every part of the customer experience and tailoring our communicatio



**RETURN ON** 

INVESTMENT Our customer success team makes sure exhibitors achieve their event goals so that they come back next time



with them

### Our vision

"To create the world's leading portfolio of content-driven, must-attend events delivering an outstanding experience and ROI for our customers."



### Philosophies





Retention-led business enabled by technology











### Hyve view of the exhibitions industry



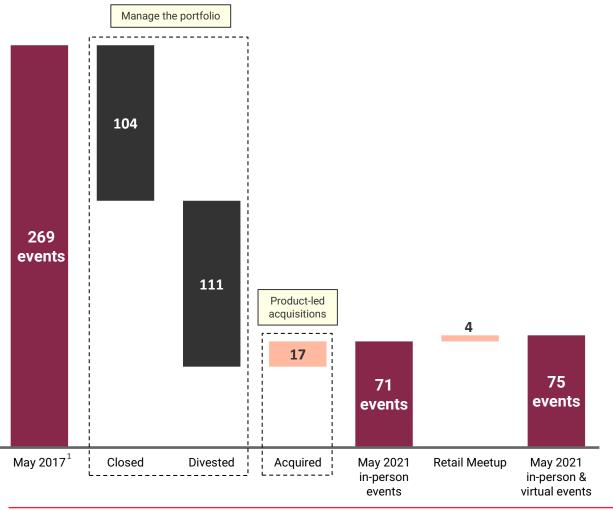


### Managing the portfolio

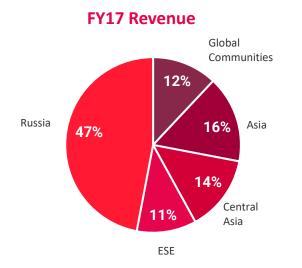
**Event Quality & Potential** Higher Lower Challenged Growth Mature Stable, mature market Market tailwind Facing market or 100 less profitable competitive threat shows discontinued since start of TAG Large Use full suite of >£1.0m revenue Pricing, show Manage pro-Top transformational value and content actively, solve Successful disposal of priority to drive yield and levers issues across TradeLink, ECMI, ITE retention commercial. Expo (Russian non-core), Enable sales & content and Azerbaijan, Uzbekistan, Medium Core marketing to drive operations and Kazakhstan priority volume growth Medium £0.5m-£1.0m revenue Continue to review all Invest in content Low Non-Core options for less profitable and shows to drive priority shows Small great customer Onsite re-booking, sales commissions experience <£0.5m revenue

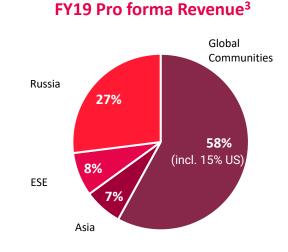


### Hyve has a strong portfolio of market-leading events



	May 2017	FY19 Pro forma	
No. of in-person events	269	71	74%
Revenue	£134m²	£201m³	50%
Revenue per event	£0.5m	£2.8m	460%
НРВТ	£37m²	£45m³	1 22%







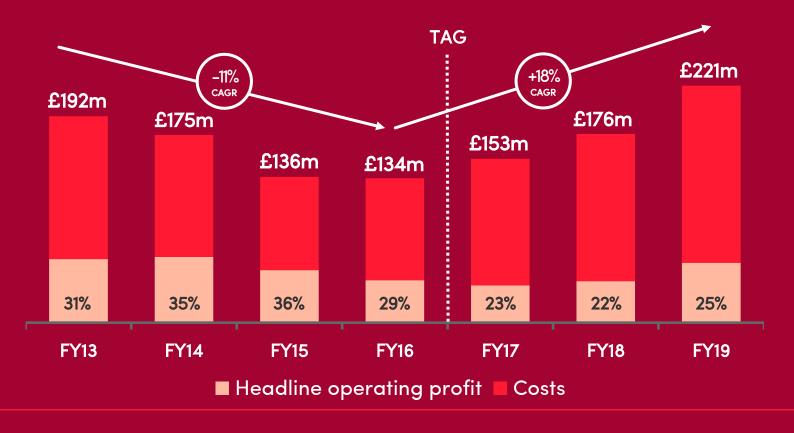
<sup>&</sup>lt;sup>1</sup> Launch of TAG, May 2017

<sup>&</sup>lt;sup>2</sup> FY16 reported

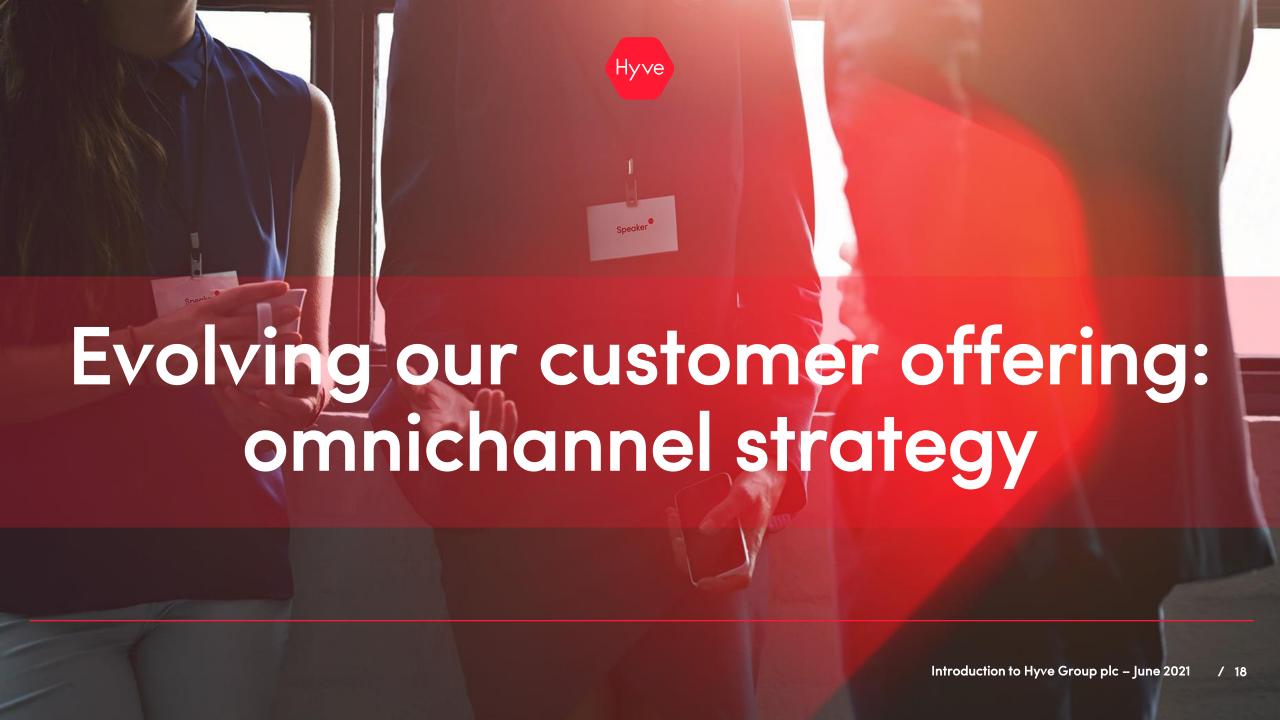
<sup>&</sup>lt;sup>3</sup> FY19 pro forma based on the current portfolio of events after the Shoptalk and Groceryshop acquisition, disposals and cancellations

### Returned the business to sustainable growth

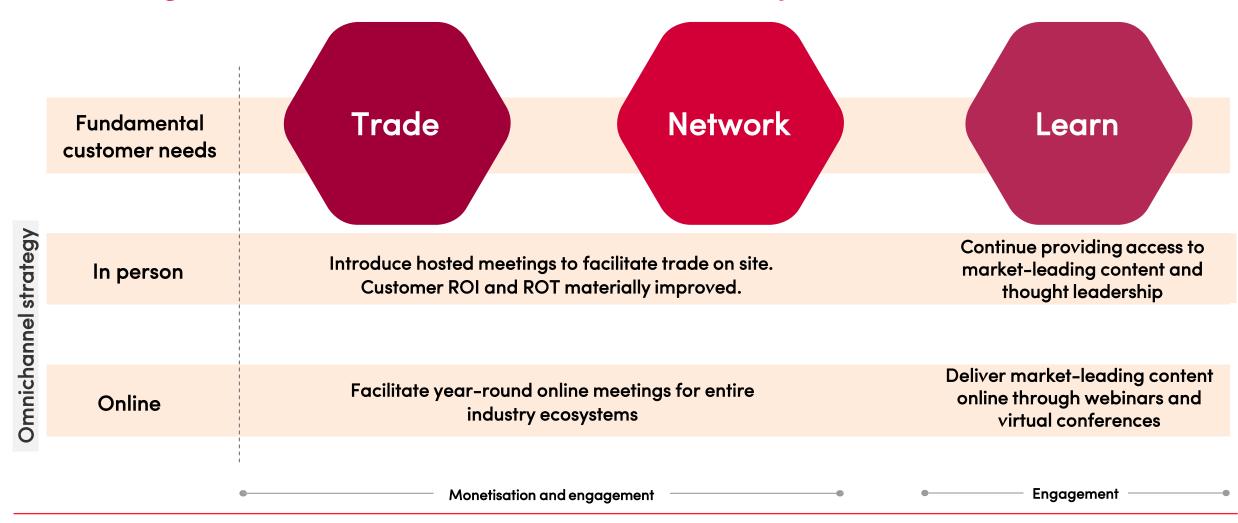
Revenue and headline operating profit pre COVID-19







### Creating an omnichannel business – in person and online





### Evolving in-person events - facilitated hosted meetings

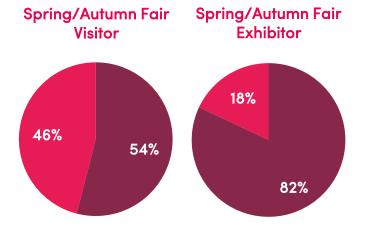
- Shoptalk has developed an industry-leading hosted meetings offering, underpinned by highly automated technology
- In 2019, 8,000 meetings took place as 450 sponsors met with 1,500 individuals from 500 retailers
- Hyve acquired a licence in perpetuity for the software with the right to use on other events
- Now exploring opportunity to use technology across other Hyve events
- Increases return on investment and time for customers and drives market share





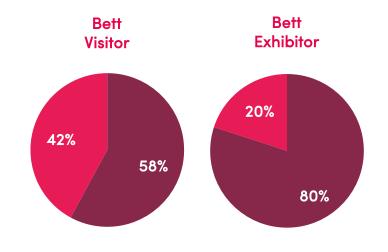
### Research confirms strong demand for in-person hosted meetings

#### "If hosted meetings were available would you use them?"



#### Hosted is a value-add for buyers

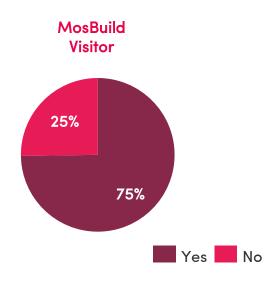
"Well-matched meetings would save me a lot of time and I would be very likely to buy because I try to onboard at least 20 new suppliers each Spring Fair" Buyer, Spring Fair



#### The model is proven in the US

"A huge part of our entire sales strategy in the US revolves around hosted meetings, Europe is way behind on this"

Exhibitor, Bett



#### Match quality is crucial

"The most important thing is to organise these meetings well, matching me with the right companies, scheduling effectively and making sure suppliers attend the meeting" Buyer, MosBuild



### Evolving our offering online

- Delivered approximately 100 webinars in FY20 attracting more than 30,000 attendees
- Wide range of formats including presentations, round tables, product showcases and multi-day conferences
- Most online offerings across the industry focus on learning and community engagement with limited monetisation
- > Trialled one online trading and networking event, Shoptalk Meetup, with third-party operator
- Strong customer feedback for online events:
  - "We were thrilled to partner with BETT for a webinar and definitely want to join forces again"
  - "Brilliant idea Virtual showrooms would be very useful for the future"
  - "Such a great virtual show with a wealth of useful information"





Business Outlook – How the Project Cargo Sector Is Adapting to the New Normal



Tuesday, 29 September 2020 | 2:00 PM BST (London), | Register for Free Webinar

#### **MOSBUILD ONLINE**



#### THE BETTCAST

Remote Learning:
Encouraging and
Empowering Your Reluctant







- June 2021

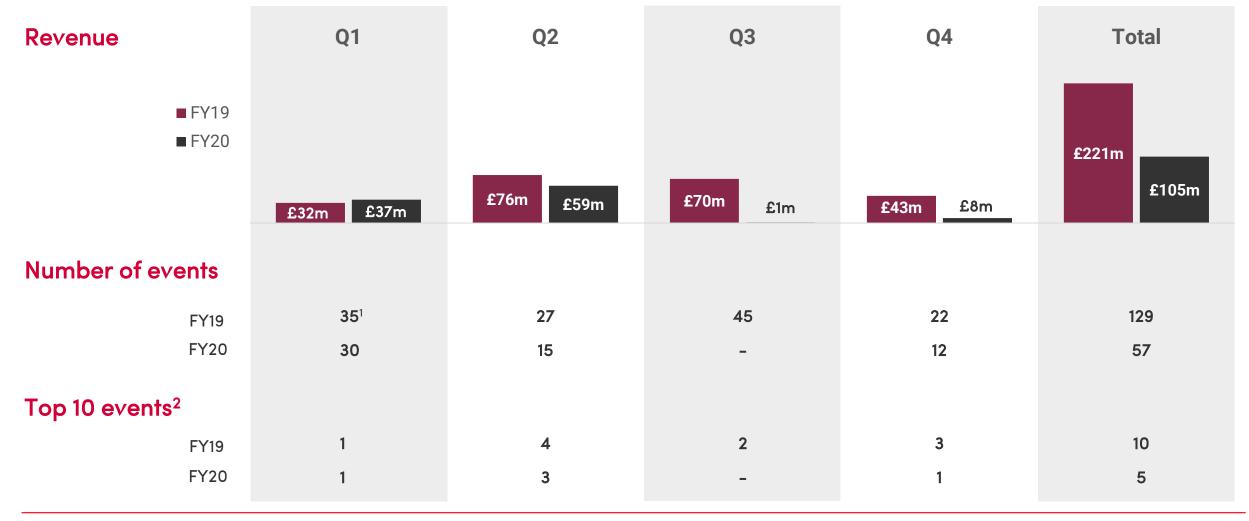
# FY20 results 12 months to 30 September 2020

### FY20 financial headlines

	FY20	FY19	
Revenue	£105.1m	£220.7m	LFL decline of 11% impacted by COVID-19 in H2
Operating costs <sup>1</sup>	£146.9m	£173.1m	Material cost savings achieved in H2; £11m cost incurred on cancelled FY21 events
Insurance proceeds	£22.0m	-	Cancellation insurance cover; additional £13.1m received and £11.5m confirmed post year end
Headline PBT	(£18.7m)	£50.4m	Before impairments of £263m
Adjusted net debt	£67.7m	£111.7m	Strengthened balance sheet following rights issue, insurance and cost management
Headline diluted EPS	(13.6p)	27.8p	Restated following FY20 share issues and share consolidation
Dividend	-	2.5p	Temporary suspension of dividends



### FY20 event schedule significantly impacted by COVID-19

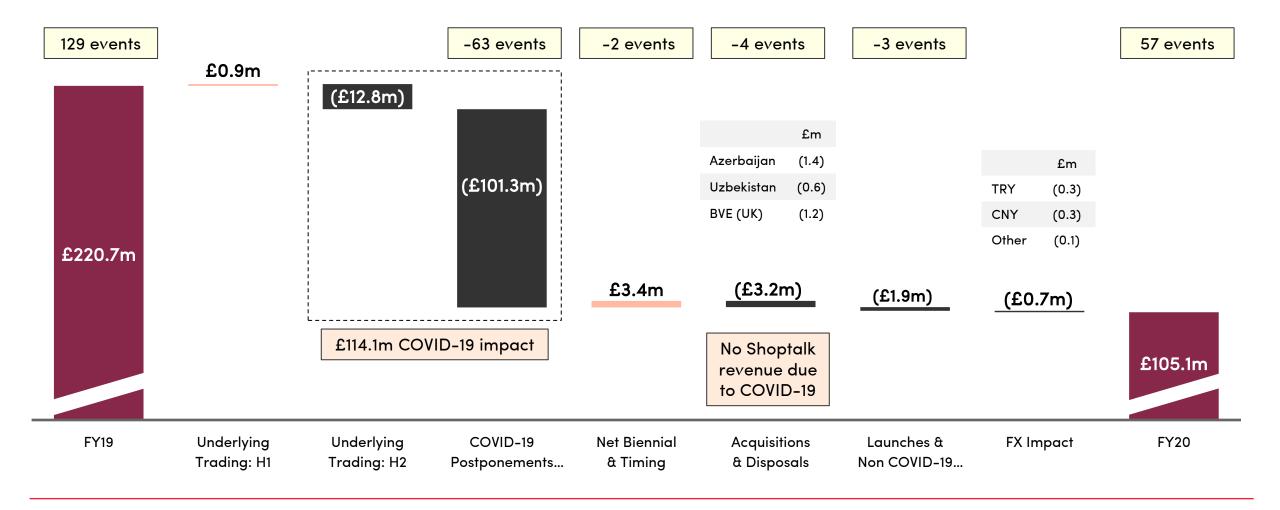




<sup>&</sup>lt;sup>1</sup> Includes four events subsequently disposed of in Azerbaijan and closed in Siberia, pre COVID-19

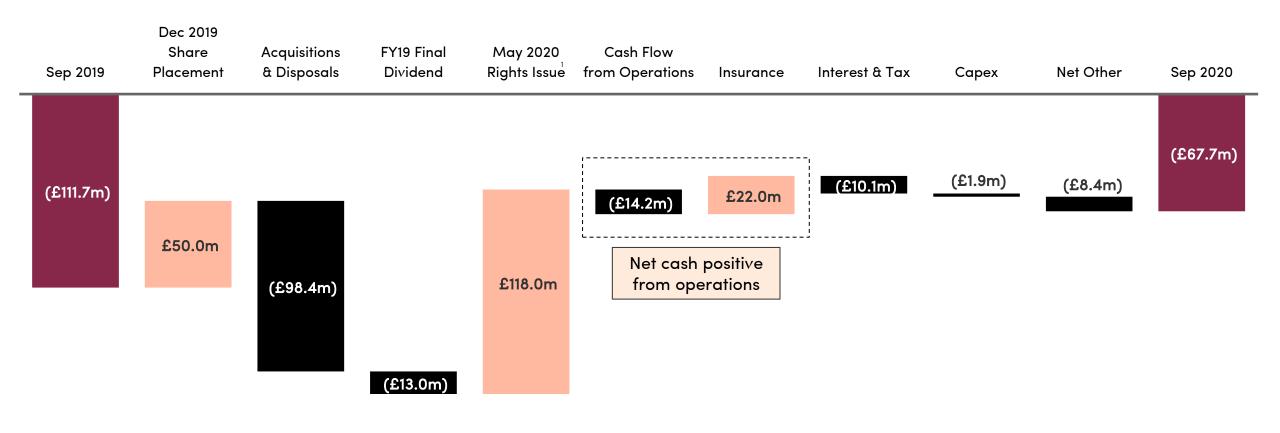
<sup>&</sup>lt;sup>2</sup> Top 10 events as shown on p44

### Revenue bridge





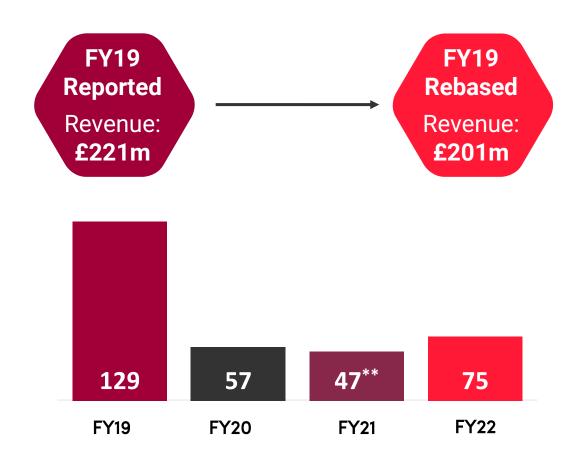
### Adjusted net debt bridge





### Rebased portfolio expected to resume for FY22

- We expect full schedule of events to run in FY22
- There have been a number of portfolio changes since FY19 creating a new starting point for FY22 revenues
- Events will be smaller: AMR's Globex 2020 report expects the global exhibition industry to return to 78% of 2019 levels in 2022\*





<sup>\*</sup> AMR International is 'the world leader in strategy consulting to the events and exhibitions industry' Source: AMR - Globex report: The global exhibition organising market: assessment and outlook to 2022, Nov 2020 \*\* FY21 event schedule still experiencing disruption but 47 events are currently planned under the current event



### Well-placed to weather the storm

Ongoing focus on cash and cost management

Flexible operational approach

Significant cash runway providing good visibility of liquidity



## Immediate action taken to reduce costs and conserve cash...

- Cost reduction programme announced in May with additional restructuring measures in September
- > Headcount reduction of 30%, including contractors
- > Positive ongoing dialogue with venues and suppliers
- > Savings of £63m delivered in FY20, representing c.30% of FY19 cost base
- As a result of actions taken now targeting annualised savings in FY21 of £44m



### ...as well as strengthen the balance sheet

Rights issue in May 2020 raised £126.6m fully taken up by shareholders

£250m debt facility provides additional liquidity

Covenant waivers up to and including March 2022

Temporary suspension of dividend

Insurance proceeds of £47m for FY20 shows and continued dialogue with insurers over cancelled or postponed events in both FY20 and





# Strong safety measures give customers confidence

 Created global taskforce to ensure safety of customers, colleagues and communities in which we operate

- Developed new COVID-19 safety standards that adhere to government, venue and industry specific requirements
- > Our Safe & Secure measures cover four areas:
  - Social distancing measures crowd density tailored to venue and location
  - Strong protection onsite temperature testing, provision of protective equipment, etc.
  - Regular and enhanced cleaning and hygiene
  - o Frequent communication with customers and colleagues
- > Looking at possibility of rapid testing both at airports and on site

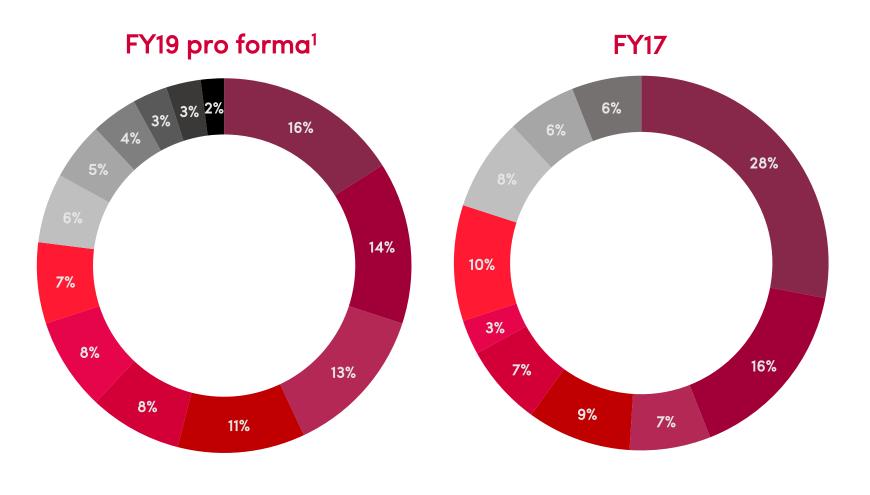






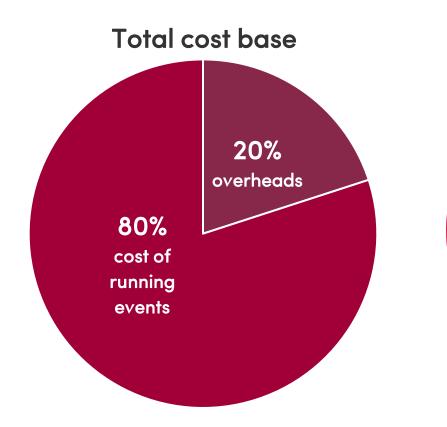
### Revenue by sector

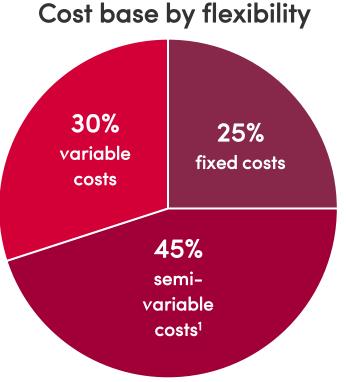
- Retail
- **■** E-Commerce
- Food & Packaging
- Build & Interiors
- Education Technology
- Manufacturing Industrial Technology
- Transport & Logistics
- Fashion
- Other
- Travel & Tourism
- Advanced Technologies
- Beauty & Healthcare
- **■** Energy

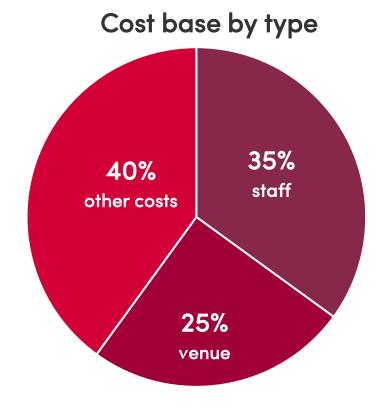




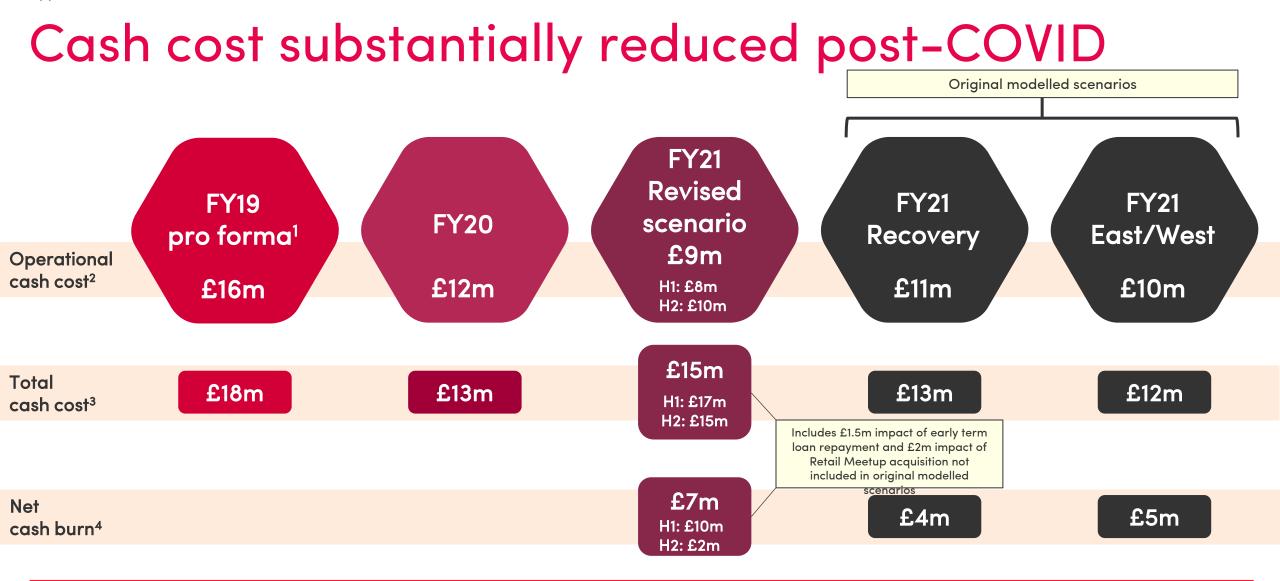
### Cost analysis pre-COVID













<sup>&</sup>lt;sup>1</sup> After adjusting for acquisitions and disposals, principally the Shoptalk acquisition and the Central Asia disposals

<sup>&</sup>lt;sup>2</sup> The monthly average cash cost of all cost of sales, overheads and capital expenditure

<sup>&</sup>lt;sup>3</sup> The monthly average operational cash cost after including tax, interest, term loan amortisation/repayments and acquisition costs

<sup>&</sup>lt;sup>4</sup> The monthly average total cash cost net of customer receipts, refunds and insurance proceeds

### Current debt profile

Facility £m	Original Commitmen t	Current Commitmen t	Drawn	Repayments 🗸	Interest	Financial Covenants until March 2022	Financial Covenants from June 2022
Term Loan	100	65	65	£17.5 November 2020 £17.5 December 2020 £3.0 March 2022 £5.0 June 2022 £6.0 September 2022 £6.0 November 2022 £22.5 November 2023 £22.5 December 2023 / Termination date	LIBOR + Margin (1.90– 3.40%) determined by the Leverage Ratio	Minimum Liquidity of £30m until October 2021 and of £40m from November 2021 until March 2022	<ul> <li>Leverage Ratio of net debt to adjusted EBITDA ≤3x</li> <li>Interest Cover Ratio of EBITDA to net finance charges ≥4x</li> <li>Tested every quarter</li> </ul>
Revolving Credit Facility	150	150	92	Amounts can be repaid, redrawn or rolled for periods of 1, 3, or 6 months up to maturity			from 30 June 2022
Total	250	215	15 <i>7</i>	Maturity : December 2023			



### Shareholder structure as at 30 April 2021

	Country of Shareholder	% of Total Shares	No. of Shares (millions)
Helikon <sup>1</sup>		15.1	40.0
RWC Partners	UK	12.2	32.3
Jupiter Asset Management	UK	7.5	19.9
Amiral Gestion	France	5.4	14.4
Bestinver Asset Management	Spain	4.4	11.7
BlackRock	UK	4.2	11.1
JO Hambro Capital Management	UK	4.1	10.9
Aberforth Partners	UK	4.0	10.5
Fidelity Management & Research	USA	3.5	9.2
Hargreaves Lansdown, stockbrokers (EO)	UK	3.1	8.1
Wellington Management	US	3.1	8.1
Janus Henderson Investors	UK	3.0	8.0
Directors		0.4	0.9
Other institutions and individuals		30.0	80.0
Total Shares in Issue		100	265.1



### Product-led acquisitions

Example Screening
Criteria

Size

Distinct Customer Value Proposition

Structurally Attractive
Market
for Exhibitions

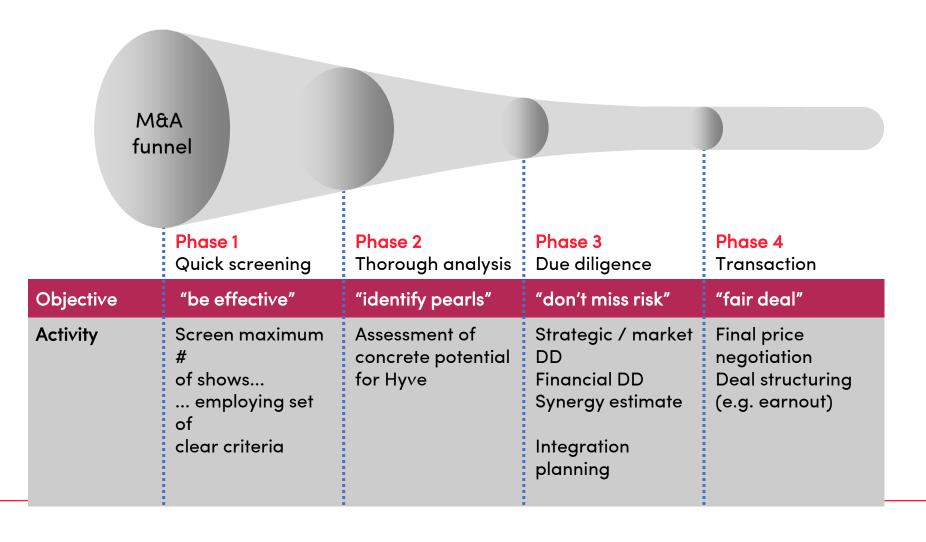
High Growth Underlying
Market

Organic Revenue Growth and Profit Margin

International Roll Out Potential

**ROIC** 

**EPS Accretion** 





### Source of acquisitions

### Acquisitions likely to come from the following sources:

Non-core assets (e.g. Mining Indaba acquisition)

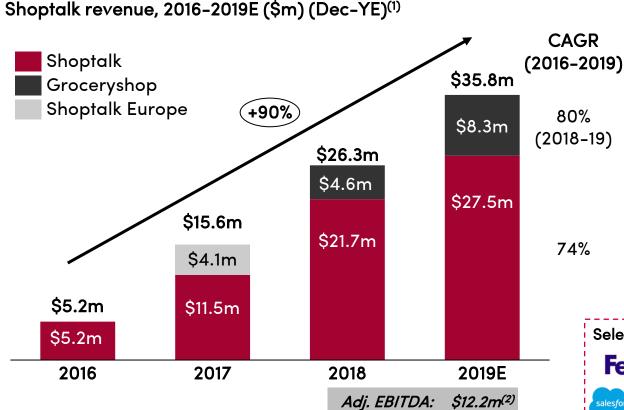
Owner-operated founders looking for someone to take the business to the next level (e.g. Shoptalk acquisition)

Bolt-on marketleading events to accelerate our geo-clone strategy (e.g. Bett Brazil acquisition by Ascential Events<sup>1</sup>)

Accelerating our omnichannel and digital strategy (e.g. Retail Meetup acquisition)

### Shoptalk and Groceryshop acquisitions

Shoptalk has become the leading US e-commerce event and fast growing Groceryshop is already the leading grocery ecommerce event. Established and managed by Anil and Simran Aggarwal, founders of Money 20/20.



#### Shoptalk profile

#### **Shoptalk**

- Launched in May 2016 in the US
- Focus on the growing e-commerce segment that is disrupting the \$4 trillion<sup>(3)</sup> US retail industry – creating a need for content-rich, change-focussed events
- Proven scope for geo-clones following successful proof of concept through Shoptalk Europe in 2017

#### Groceryshop

- Launched in October 2018 in the US
- Aimed at the \$1tn<sup>(3)</sup> US food and grocery segment and its specific characteristics (fresh supply chain, regulatory, etc.)

Shoptalk focuses on developing innovative, content-led products supported by bespoke technology and workflows developed to support its Hosted Meetings.

Selected key sponsors/delegates:





















Selected hosted retailers and

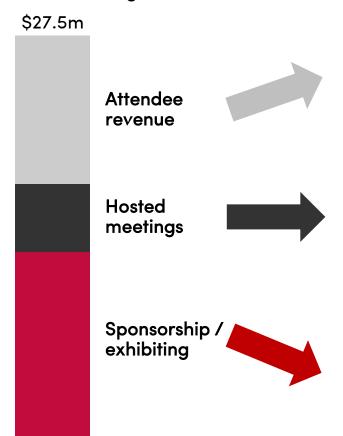




- (1) Estimated for year to 31 December 2019, although both events have been held and therefore revenue is an actual figure; unaudited based on diligenced management account information
- (2) EBITDA has been prepared by the company on the basis of Shoptalk management account information and validated by PwC. EBITDA has been calculated to reflect a corporate rather than partnership structure
- (3) Source: Globaldata, estimated figures for 2019

### Spotlight on Shoptalk US

Shoptalk US has grown to its current scale based on three revenue streams: attendee revenue, sponsorship/exhibiting and hosted meetings



- c. 8,500 people attended Shoptalk 2019, of which 47% are paying attendees
- 64% were Director-level or above (mostly split across retailers, brands and tech companies)
- Attendees attracted by the strength of the content programme and networking opportunities
- Attendee NPS has increased from +30 in 2018 to +50 in 2019
- Shoptalk has developed an industry-leading hosted meetings offering, underpinned by highly automated technology
- In 2019 c. 450 companies executed c. 8,000 meetings with c. 1,500 individuals from 500 hosted retailers and brands
- Management consider hosted meetings to be an area for development at the wider Hyve group providing the potential for further revenue opportunities across the group
- c. 615 companies sponsor / exhibit<sup>(1)</sup> at Shoptalk main objectives are to network, generate sales & leads and showcase products
- Shoptalk takes a consultative approach to selling in order to best meet sponsors' objectives it is not just selling exhibition space
- Many also pay for hosted meetings and buy additional tickets for their teams to attend



2019E(2)

(1) Note: many companies do not exhibit but take a combination of hosted meetings and other sponsorship opportunities

(2) Estimated for year to 31 December 2019, although both events have been held and therefore revenue is an actual figure; unaudited based on diligenced management account information. EBITDA has been prepared by the company on the basis of Shoptalk management account information and validated by PwC. EBITDA has been calculated to reflect a corporate rather

# Addition of industry-leading capabilities from Shoptalk, building on the TAG programme

Opportunity for Hyve to use the best of Shoptalk's model

#### Hosted meetings technology



- Bespoke technology and workflows developed for Shoptalk to support Hosted Meetings
- Opportunity to use technology across other Hyve events
- Hyve acquired a licence as part of the consideration, in perpetuity for the software with the right to use on other events

#### Content



- Content team, with deep retail industry knowledge and contacts, and original content capabilities
- Opportunity for Hyve to use best of breed model in hosted buyer and content creation

#### **Community Development**



- Community Development team engages the Retailers & Brands community to support the overall proposition and feed the Hosted Meetings programme
- Opportunity for Hyve to learn to improve its key buyer acquisition capabilities



### Shoptalk hosted meetings

Shoptalk has developed an industry-leading hosted meetings offering, underpinned by highly automated technology

**Hosted Retailers and Brands** 

#### Shoptalk Hosted Meetings Programme

**Sponsors** 











- > >1,500 people from c. 500 retailer and brand companies (Shoptalk)
- Each person receives a free ticket and a \$750 travel stipend, in return for agreeing to up to 8 x 15 minute meetings with sponsors
- Retailers and Brands select sponsors they are interested in, to prevent mismatches (double opt-in)
- c. 8,000 15-minute hosted meetings at Shoptalk 2019, in 4 x 1 hour slots
- Sponsors and retailers and Brands are matched using Shoptalk proprietary technology & workflows – this automates many challenging and labour intensive tasks
- Shoptalk provides meeting space, support & guidance, onsite logistics

- >450 companies purchase meetings (typically in blocks of 10)
- Sponsors are usually technology vendors looking for lead generation
- Sponsors select Retailers and Brands they are interested in, to prevent mismatches (double opt-in)

